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... NEWS RELEASE ...

FOR IMMEDIATE RELEASE:

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STANDARD CHANGE-MAKERS MOVES ALL SERVICE SUPPORT OPERATIONS TO INDIANAPOLIS PLANT

(INDIANAPOLIS) Standard Change-Makers, Inc., a leading manufacturer of currency change machines, announces that their Regional Service Support Centers will be closing. In the U.S., effective August 28, 2009 the Regional Service Centers located in Aston, PA (Philadelphia) and Santa Fe Springs, CA (Los Angeles) will be closed. In Canada, the Service Center in St. Laurent, QC (Montreal) will also be closed effective September 18, 2009.

The Indianapolis, IN facility will be handling all U.S. service phone support, as well as parts orders and repairs. The Indianapolis Service Department is expanding in size to accommodate the increased traffic. Customers will be able to speak with a service technician during their expanded service hours of 8:00 AM (Eastern Time Zone) to 4:30 PM (Pacific Time Zone).

Service support for their Canadian customers will be handled through several of their authorized Canadian distributors that have qualified service capabilities. Please contact the Canadian Regional Sales Manager, Paul Thompson for a recommended service distributor close to their area at: (514) 502-0124.

Effectively immediately, all U.S. service-related shipments should be directed to the Indianapolis facility located at:

3130 N. Mitthoeffer Road
Indianapolis, IN 46235 U.S.A.

TOLL FREE: 800-968-6955 **PHONE:** 317-899-6966 **FAX:** 317-899-6977

“We regret having to close our Regional Service Centers. It has been part of our company’s culture and commitment to Customer Service since our inception. However, the current economic circumstances have forced us to “get leaner” as a company, and this was a very difficult decision that had to be made,” reports Jim McNutt, Jr., President/CEO of Standard Change-Makers.

“Many of our customers have dealt with several of our Indianapolis staff at one time or another and we will be working hard to insure that this transition will not be a difficult adjustment for them. Our Indianapolis team will continue to provide the same high level of service support that leads the Industry and that all Standard customers have come to expect – regardless of where they are located.”

The Regional Sales Managers serving the U.S. and Canada will remain the same, as they will continue to operate within the territories via virtual offices. Their new contact information will be forwarded as soon as it is confirmed, and will also be posted on the CONTACT page of the company web site: <http://www.standardchange.com/contact>

For any inquiries, you are encouraged to contact the home office via the numbers listed above. Any additional information and updates will be posted on our web site: <http://www.standardchange.com>

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