



Standard

Change-Makers Inc.

NEWSLETTER AUGUST, 2017

IMPORTANT NOTICE TO ALL DISTRIBUTORS

Standard Announces Short-Term Suspension of the 9.0K Coin Hoppers



INDIANAPOLIS - Standard Change-Makers, Inc. announces that it is suspending the sale of change machines with 9.0K Coin Hoppers (these are hoppers that are designed to hold up to 9,000 quarters). The models that this would affect are the following:

MC620RL-DA and MC630RL-DA (Rear Loads)
MC820-DA and MC830-DA (Front Loads)
MC920-DA and MC930-DA (Front Load Consoles)

As some are aware, we have been experiencing jamming problems with these high-capacity coin hoppers. In March, we converted the "one size fits both coins" mechanism to "quarters only" and "dollar coins only" and tightened the tolerance for the black funnel fit around that mechanism. These changes helped reduce the jamming problems, but have not eliminated it. We are taking a second look at the motor, after beefing up our gearing. And bench tests have shown different deflector designs can decrease the weight of the coins on top of the mechanism.

It is important to note that this problem has been found in high-capacity coin hoppers that have the DOL/QTR coin mechanism - designed to dispense your choice of the quarter or the dollar coin from the same mechanism; and capacities of 5,200 (5.2K) or 9,000 (9.0) and 10,000 (10.0K) quarters. The "Quarter Only" mechanism has resolved the problem in the 5.2K hoppers.

THIS ISSUE HAS NOT AFFECTED THE STANDARD 3,200 (3.2K) COIN HOPPERS!

We have had some success in the laboratory recently with the second group of changes, but need some additional lab testing and then field testing to see if we have resolved the issue. In the meantime, it is important to make you aware that we know about the issue, and we're working on a viable, long-term solution; and that we don't want to send more problems out into the field.

If you have any questions, please contact the Standard Service Dept. or your Sales Representative. We are offering special incentives on the MC640RL-DA (the most popular model of those affected).

CHANGE IN PERSONNEL

Tom Kozlik Joins Standard Sales Team

INDIANAPOLIS - Standard Change-Makers is very pleased to announce that Tom Kozlik has joined the Standard Sales Team, as the Sales Representative for the Western United States territory. Tom comes to us after serving in various capacities for Rowe Changers, and brings a wealth of contacts and knowledge about all the industries we serve.

Please join us in welcoming Tom to the Standard Team!

For more contact information, please visit our web site, or [CLICK HERE](#).



STANDARD BEGINS SHIPPING NEW LEXAN GRAPHICS ON MODULAR SERIES REAR LOAD MACHINES



INDIANAPOLIS - Beginning August 1, 2017 - Standard will be shipping the new "Blue Bubbles" Lexan Graphics Decal on all REAR LOAD MC SERIES change machines. Above you can see the MC300RL, MC400RL, MC500RL-DA and MC520RL-DA models with their new graphics look.

"It was time for an update. The Blue Water Drops decal we've been using for many years was designed in the days of screen printing, where the detail was not as sharp. Today's digital presses allow us to print some finer details and more colors," reports Mike Coons, VP/National Sales Manager. "This design really looks updated, and we received many positive comments from the machines that were displayed at The Clean Show in June."

The Blue Water Drop decals will still be available, for those that want the consistent look between multiple machines at the same location, while inventories lasts. When the current stock is gone, there will be an optional feature charge for the older design.